

# **Oracle Banking Digital Experience**

**Corporate Foreign Exchange User Manual  
Release 19.1.0.0.0**

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# 1. Preface

## 1.1 Intended Audience

This document is intended for the following audience:

- Customers
- Partners

## 1.2 Documentation Accessibility

For information about Oracle's commitment to accessibility, visit the Oracle Accessibility Program website at <http://www.oracle.com/pls/topic/lookup?ctx=acc&id=docacc>.

## 1.3 Access to Oracle Support

Oracle customers have access to electronic support through My Oracle Support. For information, visit

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=info> or visit

<http://www.oracle.com/pls/topic/lookup?ctx=acc&id=trs> if you are hearing impaired.

## 1.4 Structure

This manual is organized into the following categories:

*Preface* gives information on the intended audience. It also describes the overall structure of the User Manual.

Introduction provides brief information on the overall functionality covered in the User Manual.

The subsequent chapters provide information on transactions covered in the User Manual.

Each transaction is explained in the following manner:

- Introduction to the transaction
- Screenshots of the transaction
- The images of screens used in this user manual are for illustrative purpose only, to provide improved understanding of the functionality; actual screens that appear in the application may vary based on selected browser, theme, and mobile devices.
- Procedure containing steps to complete the transaction- The mandatory and conditional fields of the transaction are explained in the procedure.

If a transaction contains multiple procedures, each procedure is explained. If some functionality is present in many transactions, this functionality is explained separately.

## 1.5 Related Information Sources

For more information on Oracle Banking Digital Experience Release 19.1.0.0.0, refer to the following documents:

- Oracle Banking Digital Experience Licensing Guide
- Oracle Banking Digital Experience Installation Manuals

## 2. Transaction Host Integration Matrix

### Legends

<b>NH</b>	No Host Interface Required.
✓	Pre integrated Host interface available.
✗	Pre integrated Host interface not available.

SR No	Transaction / Function Name	Third Party System	Oracle FLEXCUBE Core Banking 11.7.0.0.0	Oracle FLEXCUBE Universal Banking 14.2.0.0.0	Oracle FLEXCUBE Universal Banking 14.3.0.0.0
1	Initiate Forex Deal Booking-Spot/forward	✓	✗	✓	✓
2	Initiate Forex Deal Booking-Swap	✓	✗	✗	✗
3	View Forex Deal Booking-Spot/forward	✓	✗	✓	✓
4	View Forex Deal Booking-Swap	✓	✗	✗	✗
5	Usage of FX Deal in payments	✓	✗	✗	✗

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### 3. Introduction

In the application, you can book spot, forward and SWAP forex deals for the maintained currency pairs. You can also view the details of existing booked forex deals along with any transactions done for the same.

#### Pre-Requisites

- User must be having a valid corporate account

#### Features Supported In Application

- Forex Deal Maintenance
- Initiate Forex Deal Booking
- View Forex Deal
- Usage of FX Deal in payments

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## 4. View Forex Deal Booking

Using this option, you can view the deals which are booked. This option displays the status of the deal, validity, booked deal amount, and the outstanding amount from the deal for use in future and the validity of the deals.

### Prerequisites:

- Currency pairs are maintained
- This option is available only if the deal booking role is enabled for the user in the application.

### How to reach here:

Dashboard > Toggle menu > Forex Deal

### To view forex deal booking:

1. The **View Forex Deal Booking** screen appears.

### View Forex Deal Booking

Deal Number	Validity	Booked Deal Amount	Outstanding Amount	Transaction Type	Currency Pair	Status	
AT3FFB114002A669	Forward : 14 Days	£3,000.00	£3,000.00	SELL	EUR - GBP	ACTIVE	
AT3FFB114002AFFM	Forward : 14 Days	£100.00	£100.00	SELL	INR - GBP	ACTIVE	
AT3FFB114002A99F	Forward : 14 Days	£1,212.00	£1,212.00	BUY	GBP - INR	ACTIVE	
AT3FFB114002ACCJ	Forward : 14 Days	£2,000.00	£2,000.00	BUY	GBP - INR	ACTIVE	
AT3FFB114002B11N	Forward : 4 Days	£5,000.00	£5,000.00	SELL	SWAP	INR - GBP	ACTIVE
AT3FFB114002B11H	Forward : 1 Days	£550.00	£550.00	SELL	SWAP	INR - GBP	ACTIVE
AT3FFB1140026001	Forward : 7 Days	₹50,000.00	₹50,000.00	SELL	GBP - INR	ACTIVE	
AT3FFB114002A337	Forward : 7 Days	£100.00	£100.00	BUY	GBP - INR	REVERSED	

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### Field Description

Field Name	Description
<b>Deal Number</b>	The unique deal id of the forex deal.
<b>Deal Type</b>	<p>Type of deal initiated.</p> <p>The options are:</p> <ul style="list-style-type: none"> <li>• Spot</li> <li>• Forward</li> <li>• SWAP</li> </ul>
<b>Currency Details</b>	
<b>Transaction Type</b>	<p>Transaction type in which deal is booked.</p> <p>The options are:</p> <ul style="list-style-type: none"> <li>• Buy</li> <li>• Sell</li> </ul>
<b>Currency</b>	The name of currency for the deal.
<b>Status</b>	<p>The deal status.</p> <p>The options are:</p> <ul style="list-style-type: none"> <li>• Active</li> <li>• Liquidated</li> <li>• Reversed</li> <li>• Cancelled</li> <li>• Hold</li> </ul>
<b>Booking Date</b>	The date on which the deal has been booked.
<b>Expiry Date</b>	The date on which deal gets expired.
<b>Search Result</b>	
<b>Deal Number</b>	The unique deal id of the forex deal.
<b>Validity</b>	The date upto which the deal is valid.
<b>Booked Deal Amount</b>	The original buy or sell amount along with the currency of the deal.
<b>Outstanding Amount</b>	The remaining buy or sell amount and currency in the deal available for utilization in any payment.

Field Name	Description
<b>Transaction Type</b>	Transaction type (buy or sell ) in which deal is booked. Note: It displays <b>SWAP</b> against <b>Transaction Type</b> field, in case of <b>Swap</b> deals.
<b>Currency Pair</b>	The currency combination in which deal is booked.
<b>Status</b>	The deal status.

2. Entered the search parameters.
3. Click **Search**. The search result appears based on search parameters entered.  
OR  
Click **Reset** to clear the entered search parameters.  
OR  
Click **Cancel** to cancel the transaction.
4. Click the [Deal Number](#) link to view details of the specific forex deal. The **View Forex Deal Bookings - View** screen appears.

#### **View Forex Deal Details**

**ZigBank**

Welcome, Leo Checker 218 1 Last login 11 Oct 09 PM

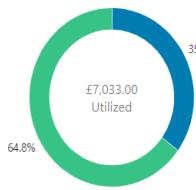
View Forex Deal Bookings

Deal Number AT3FFB1140024001

Party ID  
\*\*\*866

Party Name  
LEO Corp

**Deal Details**

Status ACTIVE	Booked Amount £20,000.00	 <p>Deal Utilization</p> <p>£7,033.00 Utilized</p> <p>£12,967.00 Outstanding</p> <p>Legend: Utilized Deal Amount (blue), Outstanding Amount (green)</p>
Deal Type Forward	Utilized Deal Amount £7,033.00	
Duration 360 Day(s)	Outstanding Amount £12,967.00	
Currency Pair GBP-INR	Booking Date 02 Jan 2014	
Transaction Type BUY	Expiry Date 28 Dec 2014	
Exchange Rate 90		

**Transactions**

Date	Payment Reference No	Description	Source Account	Destination Account	Utilized Deal Amount	Utilization Status
21 Apr 2014	AT3OPFX140026012	pay now with forex deal	xxxxxxxxxx0038	xxxxxxxxxx0016	£1,212.00	ACTIVE
16 Jan 2014	AT3OPFX14002A005	transfer	xxxxxxxxxx0038	xxxxxxxxxx0016	£500.00	ACTIVE
09 Jan 2014	AT3OPFX14002A00B	transfer	xxxxxxxxxx0038	xxxxxxxxxx0016	£115.00	REVERSED
09 Jan 2014	AT3OPFX14002A00D	transfer	xxxxxxxxxx0038	xxxxxxxxxx0016	£123.00	ACTIVE
07 Jan 2014	AT3OPFX140026014	transfer	xxxxxxxxxx0038	xxxxxxxxxx0016	£2,244.00	ACTIVE
07 Jan 2014	AT3OPFX140026015	transfer	xxxxxxxxxx0038	xxxxxxxxxx0016	£114.00	ACTIVE
06 Jan 2014	AT3OPFX140026013	transfer	xxxxxxxxxx0038	xxxxxxxxxx0016	£1,155.00	ACTIVE
03 Jan 2014	AT3OPFX14002A336	transfer	xxxxxxxxxx0038	xxxxxxxxxx0016	£100.00	LIQUIDATED
02 Jan 2014	AT3OPFX14002A1JN	transfer	xxxxxxxxxx0038	xxxxxxxxxx0016	£100.00	LIQUIDATED

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Cancel Back

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## Field Description

Field Name	Description
<b>Deal Number</b>	Displays a unique deal id of the forex deal.
<b>Party Details</b>	
<b>Party ID</b>	Displays the primary party ID of user.
<b>Party Name</b>	Displays the name of primary party of user.
<b>Deal Details</b>	
<b>Status</b>	Displays the deal status.
<b>Booked Amount</b>	Displays the original buy or sell amount and currency of the deal.
<b>Deal Type</b>	Displays type of deal initiated.
<b>Utilized Deal Amount</b>	Displays the utilized buy or sell amount and currency in the deal.
<b>Duration</b>	Displays the permissible duration for which deal will be valid.
<b>Outstanding Amount</b>	Displays the remaining buy or sell amount and currency in the deal available for transaction.
<b>Currency Pair</b>	Displays the currency combination in which deal is booked.
<b>Booking Date</b>	Displays the date on which the deal has been booked.
<b>Transaction Type</b>	Displays the transaction type (buy or sell ) in which deal is booked.
<b>Expiry Date</b>	Displays the date on which deal gets expired.
<b>Exchange Rate</b>	Displays the buy or sell per unit rate for the chosen currency combination.
<b>Deal Utilization Widget</b>	
This section displays summary of deal utilization.	
<b>Utilized Amount</b>	Displays the utilized buy or sell amount in figure.
<b>Utilized Deal Amount</b>	Displays the utilized buy or sell amount in percentage.
<b>Outstanding Amount</b>	Displays the remaining buy or sell amount in percentage.

Field Name	Description
<b>Deal Utilization Details</b>	
This section displays deal utilization in details.	
<b>Date</b>	Displays the date on which partial deal utilization payment was done.
<b>Payment Reference No</b>	Displays the partial deal utilization payment reference number.
<b>Description</b>	Displays the details of partial deal utilization payment.
<b>Source Account</b>	Displays the source account from which partial deal utilization payment is done.
<b>Destination Account</b>	Displays the destination account to which partial deal utilization payment is done.
<b>Utilized Deal Amount</b>	Displays the utilized buy or sell amount and currency in the deal.
<b>Utilization Status</b>	Displays the deal status.

---

5. Click **Cancel** to cancel the transaction.  
 OR  
 Click **Back** to navigate back to previous screen.

[Home](#)

## 5. Initiate Forex Deal booking

Using this option corporate user can book the forex deals. This gives the corporate user more transparency. The corporate user can do the spot / forward/swap forex deal bookings at the best prices for the different currency combinations.

The corporate user can also view the indicative exchange rate for selected currencies used in deal booking.

The party must have been granted access to book deals.

---

**Note:** Only primary party can book a deal.

---

**Prerequisites:**

- Deal booking Role has been assigned to the users.
- Currency pair is maintained
- This option is available only if the deal booking role is assigned to party ID in the application.

**How to reach here:**

*Dashboard > Toggle menu > Forex Deal*

**To initiate forex deal booking:**

1. The View Forex Deal Booking screen appears.
2. Click **Initiate Deal** to initiate a forex deal. The **Initiate Forex Deal Booking** screen appears.

## Initiate Forex Deal Booking

**Party Details**

Party ID: \*\*\*866  
Party Name: LEO Corp

**Deal Details**

Deal Type:  Swap  Spot  Forward  
Swap Type: Forward-Forward  
Duration: 1 Week  
Validity: 03 Jan 2014 - 10 Jan 2014 (7 Days)

**Currency Details**

Currency Pair: GBP - EUR  
Transaction Type:  BUY  SELL  
Buy: GBP £10,000.00 [View Limits](#)  
Exchange Rate: €0.72

**Swap Details**

Sell: GBP £10,000.00  
Exchange Rate: €0.7200  
Duration: 6 Months  
Validity: 03 Jan 2014 - 02 Jul 2014 (180 Days)

**Note**

It is a secure and reliable platform to book forex deals online for corporates. The system is developed with a view to reduce the turnaround time and provide complete transparency in the dealings. It enables customers in booking spot / forward / swap contracts at best price and gives control to the user. This enables forward deal booking and facilitating entire life cycle (booking, cancellation, roll-over). This module also maintains trade history and trade details.

**Buttons**

[Initiate](#) [cancel](#)

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## Field Description

### Field Name Description

#### Party Details

**Party ID** The primary party ID of user.

**Party Name** The name of primary party of user.

#### Deal Details

Field Name	Description
<b>Deal Type</b>	Type of Deal user wants to initiate.
	The options are:
	<ul style="list-style-type: none"> <li>• Spot</li> <li>• Forward</li> <li>• Swap</li> </ul>
<b>Swap Type</b>	Type of swap deal user wants to initiate.
	The options are:
	<ul style="list-style-type: none"> <li>• Spot – Forward</li> <li>• Forward – Forward</li> </ul>
	This field is enabled if user selects <b>Swap</b> option in the <b>Deal Type</b> field.
<b>Duration</b>	The permissible duration or option to choose a specific date for which deal will be valid.
	The options are:
	<ul style="list-style-type: none"> <li>• 1 Week</li> <li>• 1 Fortnight</li> <li>• 1 Month</li> <li>• 1 Quarter</li> <li>• 6 Month</li> <li>• 1 Year</li> <li>• Custom: Select the date range</li> </ul>
	This field is enabled if user selects <b>Forward</b> option and <b>Forward-Forward</b> option of <b>Swap</b> in the <b>Deal Type</b> field.
	User can have a date of his own under the custom duration option.
	<p><b>Note:</b> In case of <b>Custom</b> option, the total number of days should not exceed the limit of 365 days.</p>
<b>Validity</b>	Displays the number of days as calculated for the selected period or duration.
	This field is enabled if user selects <b>Forward</b> option in the <b>Deal Type</b> field.
<b>Currency Pair</b>	List of permissible currency combination in which user can book the deal.

Field Name	Description
<b>Transaction Type</b>	<p>Transaction type in which deal is to be booked.</p> <p>The options are:</p> <ul style="list-style-type: none"> <li>• Buy</li> <li>• Sell</li> </ul>
<b>Buy</b>	The amount to be purchased in the selected currency.
<b>Sell</b>	The amount to be sold in the selected currency.
<b>Currency</b>	The currency in which buy or sell of currency transaction is initiated.
<b>Exchange Rate</b>	The Buy or Sell per unit rate for the chosen currency combination.
<b>Swap Details</b>	
Below fields are enabled if <b>Swap</b> option is selected in <b>Deal Type</b> field.	
<b>Buy</b>	<p>The amount to be purchased in the selected currency.</p> <p>This field is displayed, in case of <b>Sell</b> option is selected in <b>Transaction Type</b>.</p>
<b>Sell</b>	<p>The amount to be sold in the selected currency.</p> <p>This field is displayed, in case of <b>Buy</b> option is selected in <b>Transaction Type</b>.</p>
<b>Exchange Rate</b>	The Buy or Sell per unit rate for the chosen currency combination.
<b>Duration</b>	<p>The permissible duration or option to choose a specific date for which deal will be valid.</p> <p>The options are:</p> <ul style="list-style-type: none"> <li>• 1 Week</li> <li>• 1 Fortnight</li> <li>• 1 Month</li> <li>• 1 Quarter</li> <li>• 6 Month</li> <li>• 1 Year</li> <li>• Custom: Select the date range</li> </ul> <p>This field is enabled if user selects <b>Forward</b> option and <b>Forward-Forward</b> option of <b>Swap</b> in the <b>Deal Type</b> field.</p> <p>User can have a date of his own under the custom duration option.</p>
<p><b>Note:</b> In case of <b>Custom</b> option, the total number of days should not exceed the limit 365 days.</p>	

3. In the **Deal Type** field, select the appropriate deal type for forex deal booking.
  - a. If you select **Spot**;
  - b. If you select **Forward**;
    - i. From the **Duration** list, select the appropriate period for which forex deal will be valid.
  - c. If you select **Swap**;
    - i. In the **Swap Type** field, select the appropriate option for forex deal.
      1. If you select **Spot - Forward**;
      2. If you select **Forward - Forward**;
        - i. From the **Duration** list, select the appropriate period for which forex deal will be valid in **Deal Details** section.
  4. From the **Currency Pair** list, select the currency combination in which deal is to be booked.
  5. In the **Transaction Type** field, select the appropriate option for forex deal.
    - a. If you select **Buy**;
      - i. From the **Currency** list, select the currency to initiate the transaction with.
      - ii. In the **Buy** field, enter the amount user wishes to purchase in that currency. The system displays the **Exchange Rate**.

**Note:** In the **Swap Details** section under the sell field the amount and currency gets defaulted of the entered value and the corresponding exchange rate gets displayed.

- b. If you select **Sell**;
  - i. In the **Sell** field, enter the amount user wishes to sell in that currency.

**Note:**

In the **Swap Details** section under the buy field the amount and currency gets defaulted of the entered value and the corresponding exchange rate gets displayed.

Click on [View Limits](#) link to view the daily limit applicable for deals.

6. Click **Initiate** to initiate the deal.  
OR  
Click **Cancel** to cancel the transaction.
7. The **Review** screen appears. Verify the details, and click **Confirm**.  
OR  
Click **Cancel** to cancel the transaction.  
OR  
Click **Back** to navigate back to previous screen.
8. The success message of forex deal booked along with the transaction reference number, host reference number, deal details.  
Click **Book Another Deal** to initiate another forex deal.  
OR  
Click [Back To Dashboard](#) link to go back to dashboard.

[Home](#)

## 6. Make Payment (Transfer Money) using forex deal

Transfer Money using forex deal enables the user to initiate payment from his bank account to any other bank account without visiting the bank, through digital banking. Payments are categorized on the basis of the transfer being made to an account within the bank, outside the bank and beyond geographical boundaries. When transfer is to an account within the bank it is an internal transfer. A transfer to an account outside the country is called an International payment. This categorization takes place when a customer saves the payee bank account details during payee maintenance.

User can initiate a money transfer when the payees to whom transfers are required to be made are registered in the system.

Application provides a solution to the users through Transfer Money to cater their requirement of different types of payments. User is provided a single screen of Transfer money using forex deal for their Own, Internal, and International payments.

### Prerequisites:

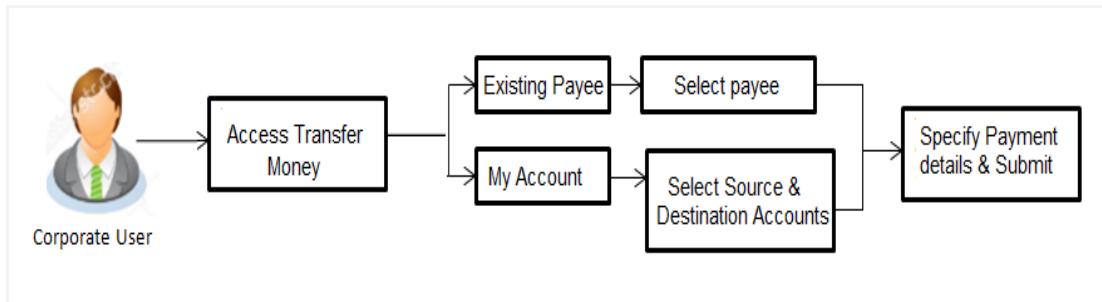
- Transaction and account access is provided to corporate user
- Approval rule set up for corporate user to perform the actions
- Transaction working window is maintained
- Payees are maintained
- Purposes of Payments are maintained which are mandatory for Internal payments
- Transaction limits are assigned to user to perform the transaction

### Features supported in application

Transfer money allows the user to make payments

- To Existing Payees – by selecting a registered payee
- To My Account - within own accounts

### Workflow



### How to reach here:

Dashboard > Toggle menu > Payments > Transfer Money > Make Payment

OR

Dashboard > Quick Links > Fund Transfer

OR

Dashboard > Quick Links > Own Account Transfer

## 6.1 Make Payment - Existing Payee

Application provides an option to the user to initiate a payment to an existing payee. All account payees created by the logged in user and shared by other users of the Party, are listed for selection. Details of selected payee are auto populated on transaction screen. User needs to fill in payment details to initiate the transaction. User can also view the transaction limits associated with a current transaction.

E-Receipt gets generated on successful completion of transaction in the Core Banking Application. E-Receipt also can be accessed from **Activity Log** detailed view.

### How to reach here:

*Dashboard > Toggle Menu > Payments > Payments > Transfer Money > Make Payment*  
*OR*

*Dashboard > Quick Links > Fund Transfer > Make Payment*

### To transfer the money to existing payee:

1. In the Transfer Type field, select the **Existing Payee** option.

### Make Payment - Existing Payee

The screenshot shows the 'Make Payment' interface for 'Existing Payee'. At the top, there's a navigation bar with the ZigBank logo and a search bar. The main area is titled 'Make Payment' and shows a summary of the transfer details:

- Transfer Type:** Existing Payee (selected)
- Transfer From:** ITsparowNick1 (Account Number: IC477JCG17877, Account Type: Internal, Account Name: Adam Lambe)
- Amount:** \$10,000.00 (USD)
- Transfer When:** Now (selected)
- Note (Optional):** 80 Characters Left

Below the summary, there are several buttons: 'Pay', 'Cancel', and a 'Book New Deal' button. To the right, there's a sidebar with promotional text and a 'Did you know?' section:

- Transfer Money:** Convenient, fast and secure via the ZigBank Transfer Money service.
- Using this service:** You can transfer money from your ZigBank savings or current account to any of your registered payees across the globe. ZigBank also enables you to transfer money to your friends' Email, Mobile Number or Facebook accounts in case you don't have their account information handy.
- Want to make an account transfer now but have not yet registered the payee?** No problem! Use the Zigbank Adhoc Transfer service to transfer money to any bank account by simply specifying the account number and supporting bank and branch information. This service also allows you to register the payee for future use, once you have made the transfer.
- Did you know?** You can also initiate multiple transfers towards numerous payees at once. All you have to do is select the **Multiple Transfers** option to get started.

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### Field Description

Field Name	Description
<b>Pay</b>	
<b>Transfer Type</b>	<p>Payee to which transfer needs to be done.</p> <p>The options are:</p> <ul style="list-style-type: none"> <li>• Existing payee</li> <li>• My Accounts (User's own account)</li> </ul>
<b>Existing Payee</b>	
Below fields appears if you select <b>Existing Payee</b> option in the <b>Transfer Type</b> field.	
<b>Payee</b>	Payee to whom fund transfer needs to be done and the nickname to identify the account for fund transfer.
<b>Account Number</b>	The account associated with the payee along with the account nickname.
<b>Account Type</b>	Type of account associated with the payee.
<b>Account Name</b>	Name of the payee in the bank account.
<b>Bank Details</b>	Address of the payee 's bank account.
<b>Note:</b> Bank Details will not be displayed for Internal type of Payee.	
<b>Transfer From</b>	<p>Source account with account nickname from which funds are to be transferred.</p> <p>For more information on Account Nickname, <a href="#">click here</a>.</p>
<b>Balance</b>	Net balance in the selected account.
<b>Currency</b>	The currency in which transaction is initiated.
<b>Amount</b>	<p>Amount to be transferred along with the currency.</p> <p>This field appears if you select the payee from the <b>Payee</b> list.</p> <p style="margin-left: 20px;">Note: currency for Amount gets defaulted as per payee in case of Internal payee. Whereas it allows to select different currencies in case of International Payee only.</p>
<b>View Limits</b>	Link to view the transaction limits for the user.
<b>View Current Exchange Rate</b>	Link to view the current buy or sell per unit rate for the chosen currency combination

Field Name	Description
<b>Book New Deal</b>	<p>Click to initiate new forex deal.</p> <p>This button gets enabled when the amount is entered in <b>Amount</b> field to book the deal.</p> <p><b>Note:</b> Forex Deals can be used for Own Accounts transfers, Internal and International Payments only.</p>
<b>Use Pre-existing Deals</b>	<p>Click to view and select the existing forex deals of the selected currency.</p>
<b>Deal Number</b>	<p>Displays the unique deal id of the forex deal.</p> <p>This field is displayed, when the deal is selected from the <b>Pre-existing Deals</b> popup message window.</p>
<b>Deal Type</b>	<p>Displays the type of Deal user wants to initiate.</p> <p>This field is displayed, when the deal is selected from the <b>Pre-existing Deals</b> popup message window.</p>
<b>Exchange Rate</b>	<p>Displays the buy or sell per unit rate for the chosen currency combination of the selected deal.</p> <p>This field is displayed, when the deal is selected from the <b>Pre-existing Deals</b> popup message window.</p>
<b>Transfer When</b>	<p>Specify when to transfer funds.</p> <p>The options are:</p> <ul style="list-style-type: none"> <li>Now: payment on the same day</li> <li>Later: payment on a future date</li> </ul>
<b>Transfer Date</b>	<p>Date of transfer.</p> <p><b>Note:</b> This field appears if you select option <b>Later</b> is selected from the <b>Transfer When</b> list.</p>
<b>Purpose</b>	<p>Purpose of transfer. If purpose of transfer is selected as 'Other', an additional field is shown to the customer to enter the purpose.</p> <p><b>Note:</b> This field is displayed only for Internal Payment.</p>

Field Name	Description
<b>Correspondence Charges</b>	<p>The party bearing the charges for transaction.</p> <p>The options are:</p> <ul style="list-style-type: none"> <li>• Payee: transaction charges are to be borne by the beneficiary customer</li> <li>• Payer: transaction charges are to be borne by the ordering customer</li> <li>• Shared: transaction charges on the sender's side are to be borne by the ordering customer</li> </ul>
	<p><b>Note:</b> This field appears if you select the <b>International Payee</b> option from the <b>Payee</b> list.</p>
<b>Select Date</b>	<p>Date of transfer.</p> <p>This field appears if you select the <b>Later</b> option from the <b>Transfer When</b> list.</p>
<b>Payment Details</b>	<p>The purpose of the transfer.</p> <p><b>Note:</b> This field is displayed only for International Payee.</p>
<b>Note</b>	<p>Narrative for the transaction.</p> <ol style="list-style-type: none"> <li>2. From the <b>Payee</b> list, select the appropriate payee. The account maintained under payee to transfer funds appears.</li> <li>3. From the <b>Transfer From</b> account list; select the account from which transfer needs to be done.</li> <li>4. From the <b>Currency</b> list, select the appropriate currency for the amount to be transferred. (Applicable for international payees only. For internal payees, currency gets defaulted.)</li> <li>5. In the <b>Amount</b> field, enter the transfer amount. OR Click the <u><a href="#">View Limits</a></u> link to check the transfer limit.</li> <li>6. Click the <u><a href="#">View Current Exchange Rate</a></u> link to check the transfer limit.</li> <li>7. If user clicks <b>Book New Deal</b> to book the new forex deal. The <b>Initiate Forex Deal Booking</b> screen appears.</li> <li>8. If user selects checkbox <b>Use Pre-Existing Deals</b> to select existing forex deal.</li> </ol>

## Pre Booked Deals

### Pre Booked Deals

(X)

▼

[Show All Deals](#)

Deal Number	Validity	Deal Amount	Outstanding Amount	Exchange Rate
● AT3FFB114002BDDY	Forward : 363 Days	3000000000 USD	3000000000 USD	\$1.49
○ AT3FFB114002BDDW	Forward : 363 Days	3000000000 USD	3000000000 USD	\$1.49

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Proceed

## Field Description

Field Name	Description
<b>Deal Number</b>	The unique deal id of the forex deal.
<b>Validity</b>	The duration upto which the deal is valid.
<b>Deal Amount</b>	The original buy or sell amount and currency of the deal.
<b>Outstanding Amount</b>	The remaining buy or sell amount and currency in the deal available for transaction.
<b>Exchange Rate</b>	Displays the buy or sell per unit rate for the chosen currency combination as per the booked deal.

9. In the **Deal Number** field, enter the forex deal number.  
Click **Verify**. The deal details of selected deal appear.  
OR  
Select deal from the Lookup by clicking the [Lookup Deal Number](#) link.  
In the **Search by Deal Number** field, enter the forex deal number to be searched.  
Click to search. The list existing forex deal appears.  
Click on **Deal Number** field, to select the appropriate deal from the list.  
Click **Proceed** to continue the transaction with selected deal.  
The deal details of selected deal from Lookup appear.  
Click **Reset** to clear the entered details.
10. In the **Transfer When** field, select the appropriate transfer date.
  - a. If you select the **Now** option, transfer will be done on same day.  
OR  
If you select **Later** option in the **Transfer On** field, select the appropriate future date for transfer.

11. From the **Payment Details** list, select the appropriate purpose of transfer.(Applicable for international payees only. )
12. Click **Pay** to initiate payment.  
OR  
Click **Cancel** to cancel the operation and navigate back to 'Dashboard'.

**Note:** The warning message appears, if user is initiating a transfer towards a payee for whom a SI or Pay later is due within the next X days (as configured) to inform the initiator of the same.

13. The **Make Payment - Review** screen appears. Verify the details, and click **Confirm**.  
OR  
Click **Cancel** to navigate to **Dashboard** Screen.  
OR  
Click **Back** to navigate back to the previous screen.
14. The success message of payment appears along with the transaction reference number, status, Transfer To, Amount, Account Number, Account Type, Transfer From and Transfer When.  
Click **Go To Dashboard** to go to the **Dashboard** screen.  
OR  
Click **Add Favorite** to mark the transaction as favorite. The favorite transaction is added. For more information, click [here](#).  
OR  
Click **Set Repeat Transfer** to repeat the transaction. For more information, click [here](#).  
OR  
Click the **e-Receipt** link to download the electronic receipt. For more information, click [here](#).

## 6.2 Make Payment - My Accounts

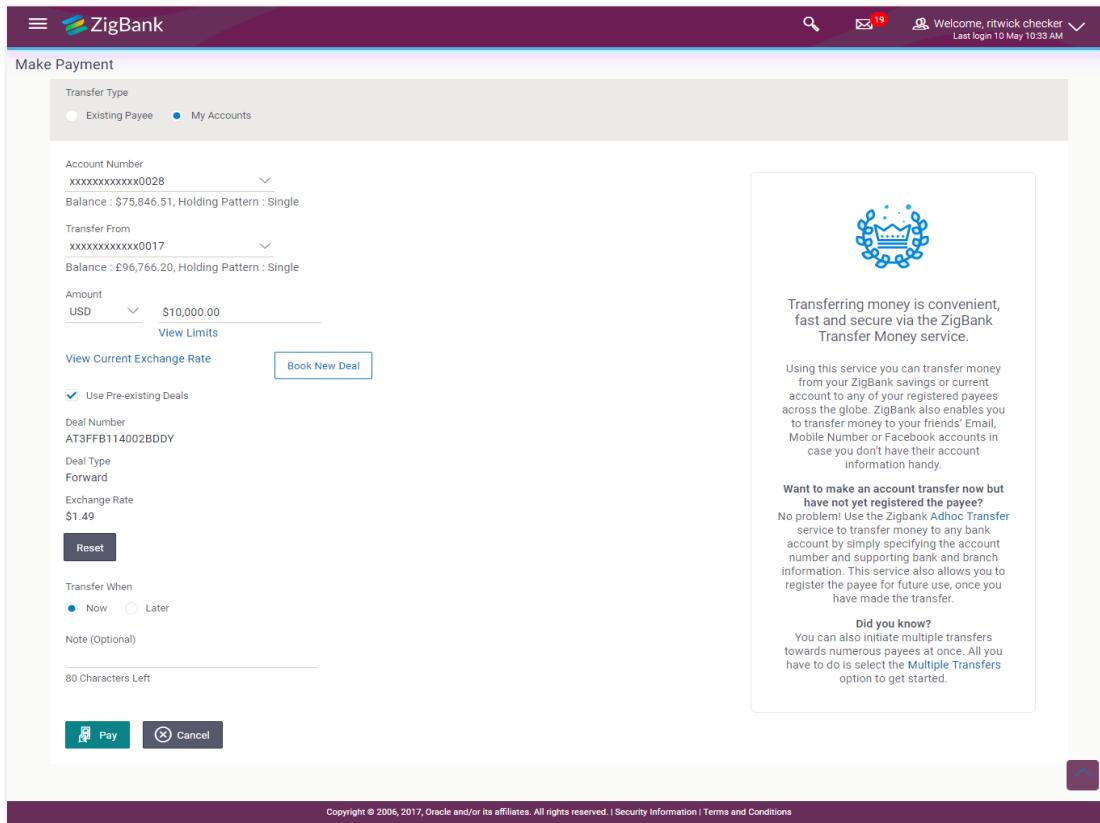
User can initiate a transfer within the accounts mapped to the logged in user. User can also view the transaction limits associated with a current transaction.

E-Receipt gets generated on successful completion of transaction in the Core Banking Application. E-Receipt can also be accessed from **Activity Log** detailed view.

### To transfer the money to own account:

1. In the **Transfer Type** field, select the **My Accounts** option.

## Make Payment - My Account



The screenshot shows the 'Make Payment - My Account' page on the ZigBank website. The main form is titled 'Make Payment' and includes fields for 'Transfer Type' (radio buttons for 'Existing Payee' and 'My Accounts'), 'Account Number' (xxxxxx0028), 'Balance' (\$75,846.51), 'Transfer From' (xxxxxx0017), 'Balance' (\$96,766.20), 'Amount' (USD \$10,000.00), and 'View Current Exchange Rate' (\$1.49). A 'Book New Deal' button is also present. The sidebar on the right features a crown icon and text about the convenience and security of the service, mentioning the ability to transfer money to registered payees or friends via email, mobile number, or Facebook. It also provides a 'Did you know?' section with information on initiating multiple transfers.

### Field Description

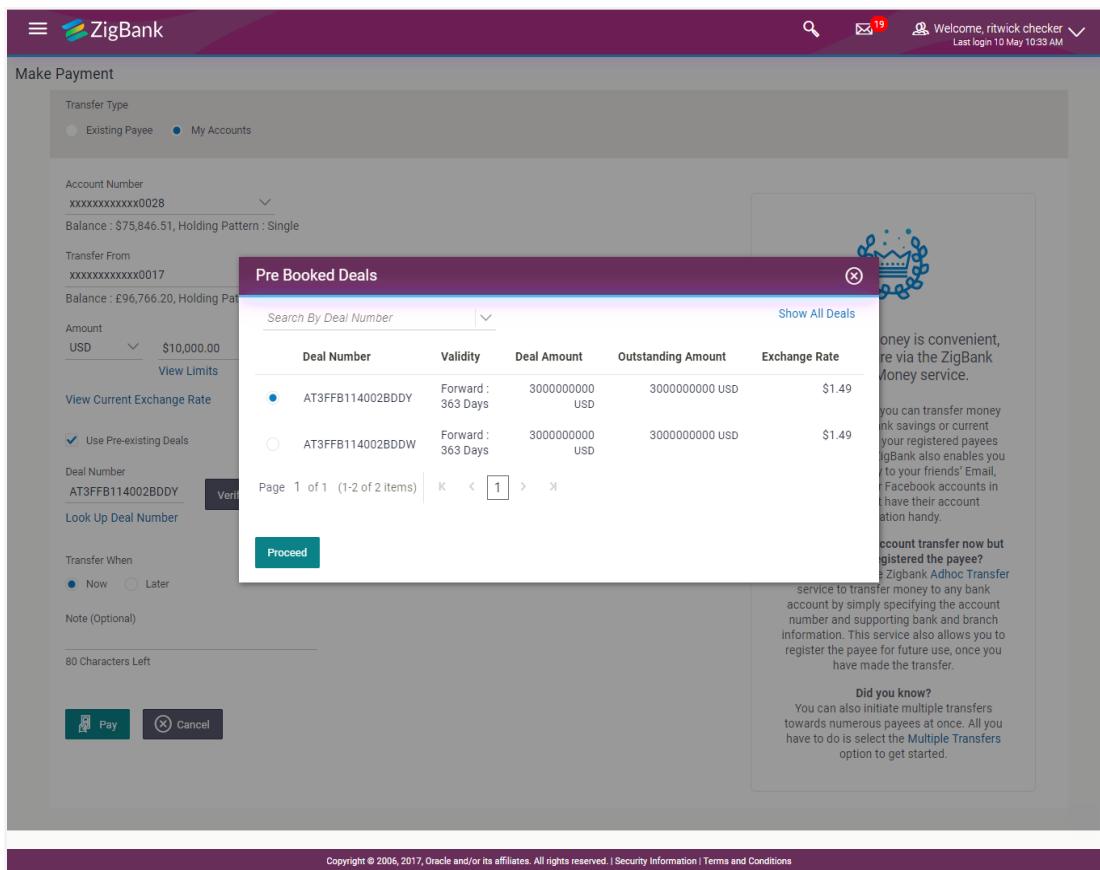
Field Name	Description
<b>Transfer Type</b>	Payee to which transfer needs to be done. The options are: <ul style="list-style-type: none"> <li>• Existing payee</li> <li>• My Accounts (User's own account)</li> </ul>
<b>Account Number</b>	Payee account where the funds need to be transferred along with the account nickname. (If the user has added a nickname, for the account).
<b>Balance</b>	Net balance in the selected account.
<b>Holding Pattern</b>	Holding pattern (Single / Joint or multiple) of the selected account.
<b>Transfer From</b>	Source account from which the funds are to be transferred along with the account nickname (if the user has added a nickname, for the account).
<b>Balance</b>	Net balance in the selected account.

Field Name	Description
<b>Holding Pattern</b>	Holding pattern (Single / Joint or multiple) of the selected account.
<b>Currency</b>	The currency in which transaction is initiated.
<b>Amount</b>	Amount to be transferred along with the currency. The currency gets defaulted on selection of beneficiary account number.
<b>View Limits</b>	Link to view the transaction limits for the user.
<b>View Current Exchange Rate</b>	Link to view the current buy or sell per unit rate for the chosen currency combination
<b>Book New Deal</b>	Click to initiate new forex deal. This button gets enabled when the amount is entered in <b>Amount</b> field to book the deal.
<b>Use Per-existing Deals</b>	Click to view and select the existing forex deals.
<b>Deal Number</b>	Displays the unique deal id of the forex deal. This field is displayed, when the deal is selected from the <b>Pre-existing Deals</b> popup message window.
<b>Deal Type</b>	Displays the type of Deal user wants to initiate. This field is displayed, when the deal is selected from the <b>Pre-existing Deals</b> popup message window.
<b>Exchange Rate</b>	Displays the buy or sell per unit rate for the chosen currency combination. This field is displayed, when the deal is selected from the <b>Pre-existing Deals</b> popup message window.
<b>Transfer When</b>	Specify when to transfer funds. The options are: <ul style="list-style-type: none"> <li>• Now: payment on the same day</li> <li>• Later: payment on a future date.</li> </ul>
<b>Transfer Date</b>	Date of transfer. This field is enabled if the <b>Later</b> option is selected in <b>Transfer when</b> field.
<b>Note</b>	Narrative for the transaction.

2. From the **Account Number** list, select the own account where the funds need to be transferred.

3. From the **Transfer From** account list, select the account from which transfer needs to be done.
4. From the **Currency** list, select the currency in which the transfer transaction is to be done.
5. In the **Amount** field, enter the transfer amount.  
OR  
Click the [View Limits](#) link to check the transfer limit.
6. Click the [View Current Exchange Rate](#) link to check the transfer limit.
7. If user clicks **Book New Deal** to book the new forex deal. The **Initiate Forex Deal Booking** screen appears.
8. If user selects checkbox **Use Pre-Existing Deals** to select existing forex deal.

## Pre Booked Deals



The screenshot shows the 'Make Payment' screen on the ZigBank website. A modal window titled 'Pre Booked Deals' is open, listing two forex deals:

Deal Number	Validity	Deal Amount	Outstanding Amount	Exchange Rate
AT3FFB114002BDDY	Forward : 363 Days	300000000 USD	300000000 USD	\$1.49
AT3FFB114002BDDW	Forward : 363 Days	300000000 USD	300000000 USD	\$1.49

Below the table, a tooltip provides information about the service:

Money is convenient, transfer via the ZigBank Money service. You can transfer money from savings or current account to your registered payees. Zigbank also enables you to transfer money to your friends' Email, Facebook accounts in just a click. Click here to have their account handy.

Account transfer now but registered the payee? Use Zigbank Adhoc Transfer service to transfer money to any bank account by simply specifying the account number and supporting bank and branch information. This service also allows you to register the payee for future use, once you have made the transfer.

**Did you know?**  
You can also initiate multiple transfers towards numerous payees at once. All you have to do is select the **Multiple Transfers** option to get started.

## Field Description

Field Name	Description
<b>Deal Number</b>	The unique deal id of the forex deal.
<b>Validity</b>	The date up to which the deal is valid.
<b>Deal Amount</b>	The original buy or sell amount and currency of the deal.

Field Name	Description
<b>Outstanding Amount</b>	The remaining buy or sell amount and currency in the deal available for transaction.
<b>Exchange Rate</b>	Displays the buy or sell per unit rate for the chosen currency combination as per the deal.

9. In the **Deal Number** field, enter the forex deal number.  
Click **Verify**. The deal details of selected deal appear.  
OR  
Select deal from the Lookup by clicking the **Lookup Deal Number** link.  
In the **Search by Deal Number** field, enter the forex deal number to be searched.  
Click  to search. The list existing forex deal appears.  
Click on **Deal Number** field, to select the appropriate deal from the list.  
Click **Proceed** to continue the transaction with selected deal.  
The deal details of selected deal from Lookup appear.  
Click **Reset** to clear the entered details.
10. In the **Transfer When** field, select the appropriate transfer date.
  - If you select the **Now** option, transfer will be done on same day.  
OR  
If you select **Later** option in the **Transfer On** field, select the appropriate future date.
11. Click **Pay** to initiate payment.  
OR  
Click **Cancel** to cancel the operation, and navigate back to 'Dashboard'.
 

**Note:** The warning message appears, if user is initiating a transfer towards a payee for whom a SI or Pay later is due within the next X days (as configured) to inform the initiator of the same.
12. The **Make Payment - Review** screen appears. Verify the details, and click **Confirm**.  
OR  
Click **Cancel** to navigate to **Dashboard** Screen.  
OR  
Click **Back** to navigate back to the previous screen.
13. The success message appears along with the transaction reference number, status and Transfer To, Amount, Transfer From and Transfer When.  
Click **Go To Dashboard** to go to **Dashboard** screen.  
OR  
Click **Add Favorite** to mark the transaction as favorite. The favorite transaction is added. For more information, click [here](#).  
OR  
Click **Set Repeat Transfer** to repeat the transaction. For more information, click [here](#).  
OR  
Click the **e-Receipt** link to download the electronic receipt. For more information, click [here](#).

## FAQs

- 1. Can I use a spot deal for payment?**  
No, only forward deals can be used while doing a payment.
- 2. Can I set a future date for a fund transfer?**

You can set a future date for a payment using Pay Later payment option.

3. **What happens if I have set up a future dated transfer, but don't have enough funds left under the booked deal earmarked against the transaction on the transaction date for the transfer?**

Balance check will not be performed at the time of transaction initiation with future date. However, the transaction will get declined in case of insufficient funds available in the booked deal in the account on the given transaction date.

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